



Aeropuerto Ecológico
GALÁPAGOS

Sustainability
Report
2023 – 2025



Sustainability Report 2023 - 2025

1 Profile

2 Our Approach

3 Committed team

4 Safety and passenger service

5 Community engagement

6 Eco-efficient infrastructure and operations

7 Biodiversity conservation

8 Governance and compliance

9 Appendices



Aeropuerto Ecológico
GALÁPAGOS

1

Profile



Message from the President

(GRI 2-22)

As part of Corporación América Airports, our Corporate Sustainability Strategy—approved by the highest governing body—establishes the purpose of “connecting the world in an easy, inclusive, and sustainable way.” In doing so, we reaffirm our commitment to sustainable development. This vision is complemented by our ambition to create value for all our stakeholders and is underpinned by our corporate values: passion, integrity, and innovation.

Ezequiel Barrenechea

President of Galápagos Ecological Airports

ECOGAL at a Glance



539.979

Average passengers
2023-2025

+USD 25M

Cumulative
investment



+USD 3,12M

Purchases from local
suppliers

85%

Employees from
Galápagos



43%

Women in the
workforce

14.891

Training hours



+2.100

People assisted through
medical brigades

545

Students benefited
through educational
projects



+350 K

Plastic bottles
avoided

85%

Water reused



4,36 GWh

Saved annually thanks to
bioclimatic design

ACA 4+

Transition toward net
zero carbon



Protocol

Against wildlife
trafficking



Message from the General Manager

At the Galápagos Ecological Airport, sustainability is not merely a component of our strategy; it is the central pillar that defines our decision-making and guides our management model.

Building and operating an airport in one of the planet's most fragile and highly regulated ecosystems requires us to act with responsibility, rigor, and a long-term vision. We have transformed the airport into a living laboratory for sustainability, where every operational process is viewed as an opportunity to innovate, generate knowledge, and demonstrate that it is possible to integrate development, conservation, and efficiency in critical infrastructure.

Decarbonization and environmental management

Our management is grounded in international standards and aligned with the Sustainable Development Goals. We drive the decarbonization of our operations, the adoption of renewable energy and electric mobility, and the comprehensive management of carbon, water, and waste. This approach not only mitigates impacts but also redefines the airport's role within its environment.

Social and community commitment

We believe that sustainability is also a social commitment. We actively promote equity, inclusion, and the development of the Galápagos community, while strengthening a value chain based on principles of responsibility and transparency.

The airport as a strategic actor

In response to growing pressure on tourist destinations, we reaffirm our position: the airport is not merely a facilitator of connectivity, but a strategic player in protecting the region and advancing toward a more responsible and sustainable tourism model. We firmly believe that the future of aviation will depend on its ability to integrate sustainability, innovation, and governance.

Our commitment is clear: to be a benchmark for sustainable management and a platform for social transformation and well-being for present and future generations.

Jorge Rosillo

General Manager of the Galápagos
Ecological Airport
(GRI 2-22)

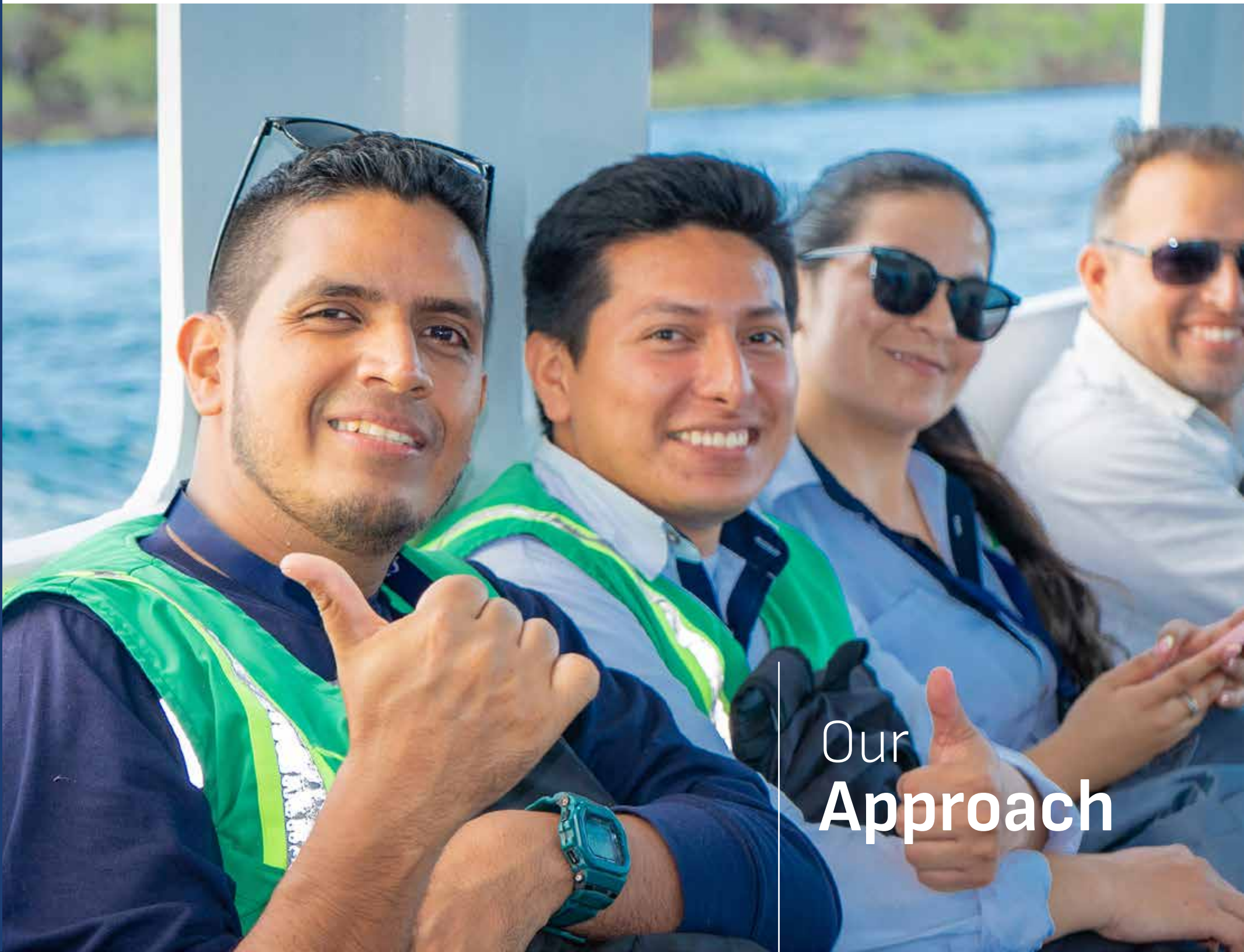
A man with a bald head and a grey beard, wearing a white button-down shirt, stands in the center of the frame. He is smiling slightly. The background is a blurred airport terminal with various structures and lights. The image is framed by a dark blue bar on the left and a light green bar on the right.

“We have transformed the airport into a living laboratory for sustainability, where every operational process is viewed as an opportunity to innovate, generate knowledge, and demonstrate that it is possible to integrate development, conservation, and efficiency.”



Aeropuerto Ecológico
GALÁPAGOS

2 | Our Approach



Our
Approach

Galápagos: Operating Where Sustainability Is Not Optional

The Galápagos Islands are a UNESCO World Heritage Site, a Biosphere Reserve, and one of the ecosystems with the highest levels of endemism on the planet. Their ecological fragility and special legal status—governed by the Organic Law on the Special Regime for Galápagos (LOREG)—impose operational conditions unlike those of any other airport in the world.

Seymour Airport operates on Baltra Island, an uninhabited territory surrounded by protected areas of the Galápagos National Park. As the archipelago's main air gateway, we facilitate the tourism flows that sustain the island economy but also create its greatest environmental pressure. This balance defines our operations.



Here, managing an airport means taking direct responsibility for conservation, biosecurity, circularity, and community development. Every decision—from infrastructure design to waste management—is guided by the precautionary principle and the conviction that sustainability is not merely a distinguishing feature, but a condition of existence.

ECOGAL was conceived with this premise in mind. From its initial bioclimatic design, the organization has evolved toward a comprehensive model of responsible airport management that encompasses decarbonization, biodiversity protection, social inclusion, and transparent governance. This report documents that journey.



Who we are

(GRI 2-1, 2-6)

Aeropuertos Ecológicos de Galápagos S.A. (ECOGAL) is the concessionaire responsible for the management and operation of Seymour Airport on Baltra Island, under a concession agreement with the Ecuadorian State. The company is part of Corporación América Airports (CAAP), one of the leading private airport operators worldwide.

The terminal serves as the primary air gateway to the Galápagos Islands, a UNESCO World Heritage Site. Its design and construction followed environmental sustainability criteria—incorporating natural ventilation and lighting, recycled materials, and energy-efficient systems—earning it LEED Gold certification and establishing it as the world’s first eco-friendly airport.

Our Mission

To manage and operate Seymour Airport on Baltra Island with operational excellence, high standards of quality and safety, and rigorous environmental management that ensures the protection of the Galápagos ecosystem.

Our Vision

To be a national and international benchmark in responsible airport management, leading the transition toward an efficient, low-carbon operational model committed to conservation, while generating value for users, the community, and the natural environment.

Connect Galápagos with the world
safely, inclusively, and responsibly,
with respect for its unique
environment.

Financial results 2023–2025

 **USD 39,3M**
Economic value generated

 **USD 25,8M**
Distributed economic value

 **USD 9,7M**
Salaries and benefits

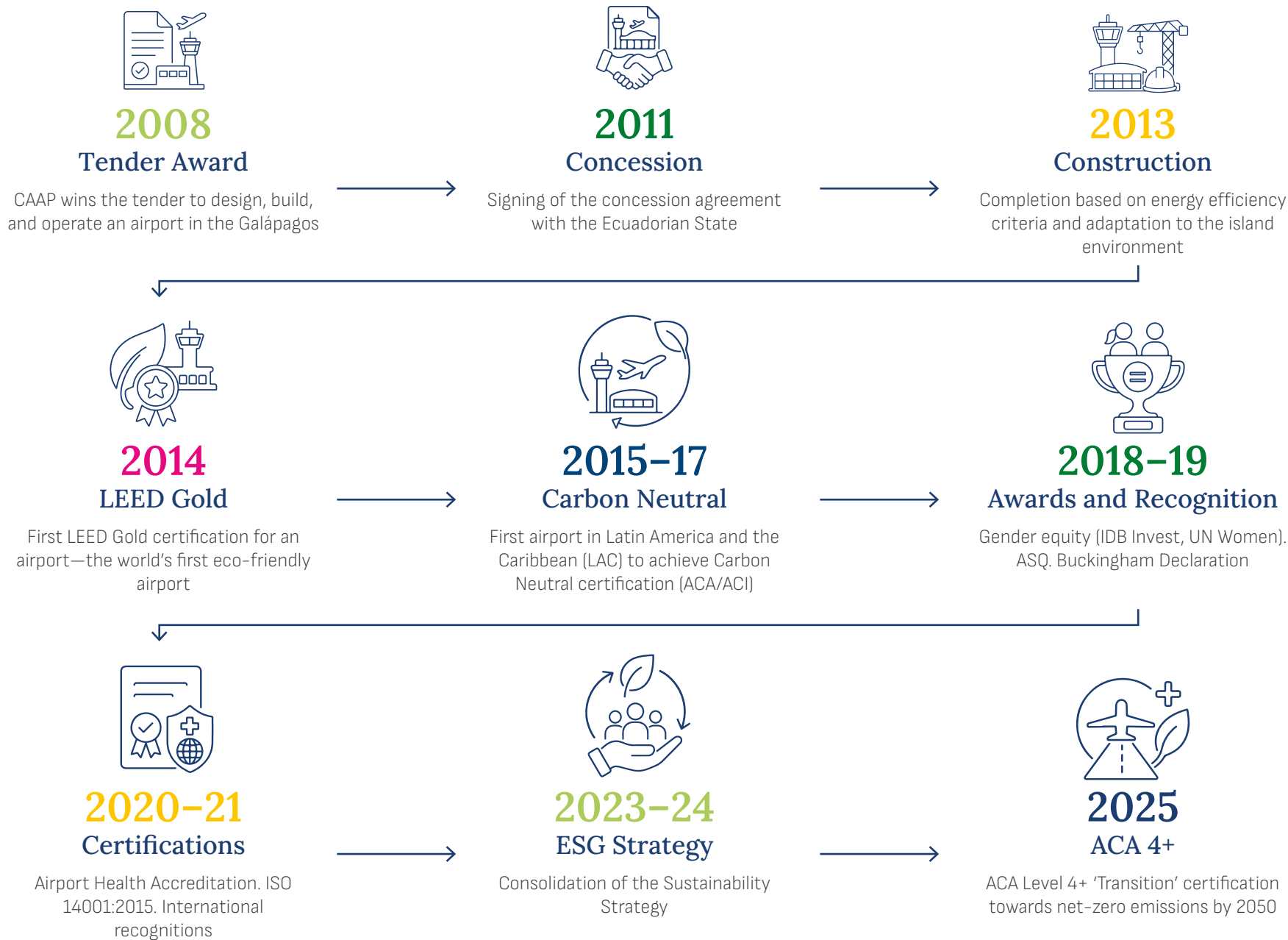
 **USD 2,08M**
Tax contributions to the state

 **USD 1,2M**
Payments to the State under the concession agreement

(GRI 201-1)

Our History





An aerial photograph showing a large array of solar panels installed on a rooftop. The panels are arranged in a grid pattern and are supported by metal brackets. To the left of the solar array, there is a building with a glass facade. In the background, several large satellite dishes are visible on the ground, and a tall control tower stands out against the sky. The sky is overcast with grey clouds. The overall scene suggests a focus on sustainable energy and infrastructure.

Our ESG Strategy

(GRI 2-23, 2-24)

Aligned with CAAP's corporate strategy, we developed our 2023–2025 Sustainability Strategy, based on a double materiality assessment that enabled us to identify and prioritize the impacts most relevant to the organization and its stakeholders. Based on this analysis, we structured six strategic pillars to guide our lines of action.



Stakeholders

- Employees
- Customers
- Suppliers
- Concessionaires
- Airlines
- Tour operators
- Authorities
- Shareholders
- Community

Materiality

(GRI 3-1, 3-2)

Our strategic priorities are based on a rigorous double materiality assessment conducted in 2022 in accordance with GRI and SASB standards. We identified 20 topics where our operations have a significant impact on the environment, communities, and the Galápagos ecosystem, as well as 4 topics with direct financial implications for the sustainability of the business. These 24 material topics define what we report, where we invest, and how we measure our performance.

The full methodology and the integrated materiality matrix can be found in the technical annex of this report.

Stakeholders

(GRI 2-29, 2-30)

Our operations impact and are impacted by multiple stakeholders. We maintain ongoing dialogue channels with employees, passengers, suppliers, concessionaires, airlines, authorities, shareholders, and local communities. Their perspectives, concerns, and expectations inform our strategic and operational decisions, ensuring that airport management responds to both corporate objectives and the needs of the local community.



Recognitions

LEED Gold

Sustainable Design and Construction
 U.S. Green Building Council
2014

ACA 3 +

Carbon Neutral
 ACI
2023 – 2024

ISO 14001:2015

Environmental Management System
 SGS
2023–2024–2025

ESR Distinction

Socially Responsible Company
 CERES
2023–2024–2025

Green Airport Recognition

Plastic-Free Baltra - **2023**
 Recycled Asphalt Pavement - **2024**
 Biodiverse Baltra - **2025**
 ACI

Contribution to the SDGs

Top 50 companies that contribute
 most to the SDGs
 YPSILOM
2024–2025

Great Place to Work

Recognition as one of the best
 places to work – Great Place to Work
2023–2024–2025

Airports Going Green

Award for the Galápagos PlastiLab
 Project Chicago Department of Aviation
2025

ACA 4 +

Transition to Net Zero
 ACI
2025

Notable contributions

United for Wildlife — Global Summit, Rio de Janeiro

Presentation of the Chain of Custody Protocol for the detection and handling of wildlife, developed in collaboration with TRAFFIC and UNODC. A pioneering tool that integrates airport security, biosecurity, and biodiversity protection.

Airports Going Green Conference — Tampa, Florida

Participation as speakers, sharing ECOGAL's experience in sustainable management of airports in sensitive ecosystems.

Galápagos Life Fund — Winning Project

Galápagos PlastiLab, led by ECOGAL and the Proyecto Social Foundation, was selected as the winning project. Circular economy in education.

Environment and Sustainability Committee – ACI-LAC

Participation in discussions about the circular economy, decarbonization strategies, and climate change adaptation.



Aeropuerto Ecológico
GALÁPAGOS

3

Committed **team**



As operators of Galápagos' main gateway, we do more than manage a terminal: we safeguard a World Heritage site. Investing in its development, security, and well-being is an investment in the quality of that stewardship.

85%

of employees are
from Galápagos

72%

of middle
management
positions held by
women

14.891
hours of training
(2023–2025)

USD 2,2M

in retirement plans
and social benefits
(2023–2025)

0

fatal accidents and
occupational illnesses
(2023–2025)

61

assisted medical
evacuations
(2023–2025)



Our team

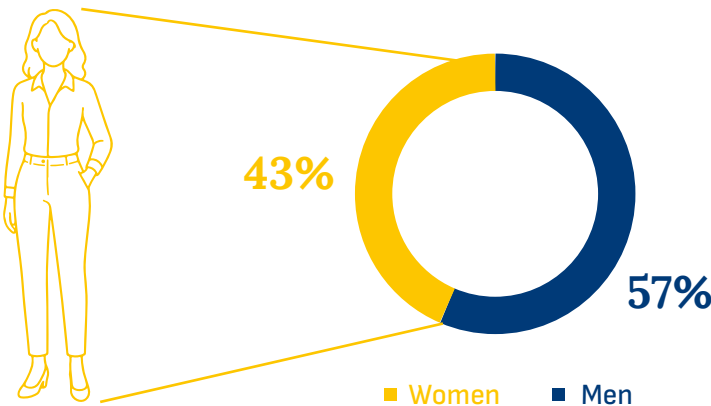
[GRI 2-7, 405-1, 406-1]

Galápagos' development is shaped with and for its people. At ECOGAL, our commitment to local employment goes beyond simply creating jobs; we create opportunities for stable, long-term professional growth for the people who call the islands home. Through a hiring policy that prioritizes local talent and ensures formal employment conditions, we contribute to strengthening the community and fostering the archipelago's sustainable development.

As of the end of 2025, the organization has a workforce of 114 employees; 85% are from the islands, and 82% hold permanent contracts. Since 2019, the workforce has grown by 28.1%, reflecting the post-pandemic recovery and the strengthening of operational and management areas.

Women's participation in leadership

In 2025, women made up 43% of the workforce and held 72% of middle-management positions, reaching the highest percentage recorded in the organization's history. This progress reflects selection processes based on objective criteria and the strengthening of women's leadership programs.



72% of middle management positions are held by women.

Pay equity

ECOGAL monitors the salary ratio between women and men by professional category. In 2025, the ratios stood at 0.89 for managers, 1.00 for middle management, 0.94 for administrative staff, and 0.92 for operational staff, demonstrating a trend toward parity.

Hiring and turnover

During 2025, ECOGAL hired 30 new employees (15 women, 15 men), achieving gender parity. The voluntary turnover rate stood at 7.9% in 2025, reflecting job stability and organizational commitment.

Diversity and inclusion

(GRI 3-3; 405-1; 405-2)

Diversity is an essential part of our identity and the richness of the Galápagos Islands. At ECOGAL, we believe that the best teams are built when every person can contribute their unique perspective in an environment where equity and belonging are the foundation of every opportunity. Our Corporate Diversity, Equity and Inclusion Policy guides our people management practices, from bias-free recruitment processes to the creation of spaces



68%
aged 30 to 50



4%
people with
disabilities

Training and professional development

(GRI 3-3; 404-1; 404-2)

Training and professional development are key pillars for strengthening team performance. During this period, we achieved Great Place to Work recertification for the second time, a result of implementing the Employee Journey Map. Additionally, the World Café methodology was introduced, creating a space for open dialogue, the co-creation of ideas, and collaboration.

Strategic training programs

Leadership for middle management

Partnership with GLIA-Universidad Casa Grande. Management competencies and women's leadership.

Data analytics academy

312 hours. Reports and dashboards for strategic decision-making.

Ethics and compliance certification

60 hours. Best practices in ethics and regulatory compliance.

GPTW ForAll training

64 hours. GPTW methodology for leaders and HR teams.

English as a second language

7 months. 56 synchronous hours + 120 asynchronous hours. Multi-level.

First Aid

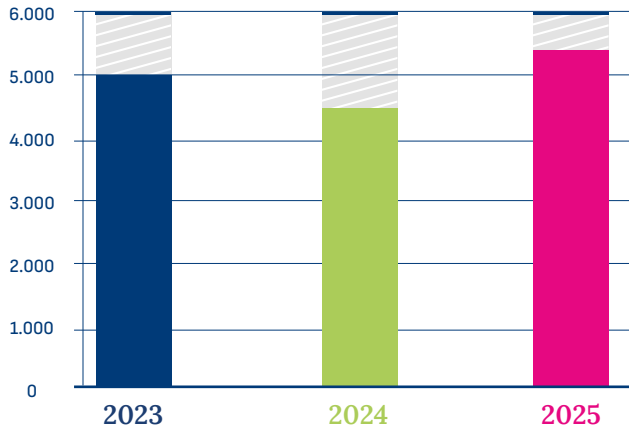
240 hours. Emergency response team members and airport firefighters.

Performance review

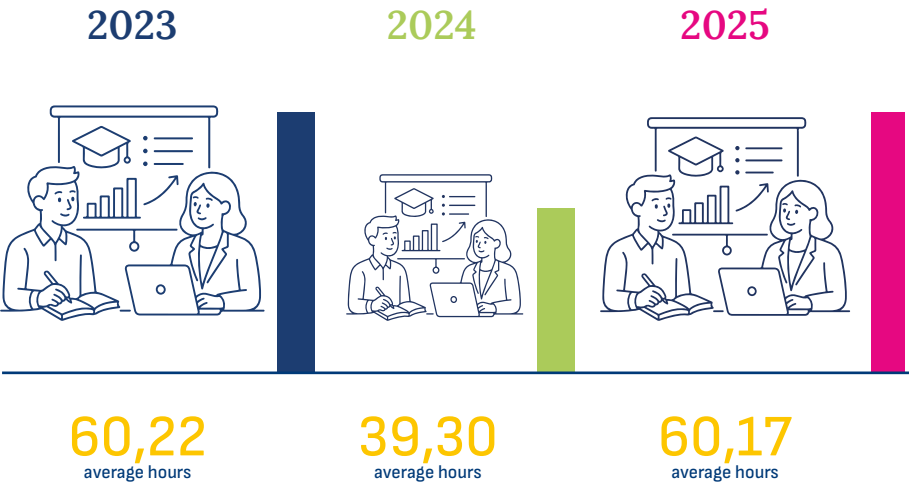
[GRI 404-3, 2-18]

Performance reviews are conducted periodically as a tool for talent development and continuous improvement. Between 2023 and 2025, coverage increased from 69% to 85% of the workforce—peaking at 88% in 2024—reflecting a sustained upward trend across most organizational levels.

Training hours



Training hours



Well-being

(GRI 3-3; 401-1; 401-2; 401-3; 201-3)

At ECOGAL, we foster an organizational culture centered on the holistic well-being of our employees through a positive work environment and equitable access to benefits, regardless of contract type. Within this framework, we promote employment practices that strengthen team development and operational efficiency, creating shared value based on sustainability principles.

USD 1,44M

Contributions to retirement plans (2023–2025)

USD 759k

in accrued employee benefits (2024–2025)

100%

Retention rate following parental leave



Employee benefits

Financial security, long-term benefits, and parental leave. We guarantee equitable access to employee benefits for all employees. This includes permanent, temporary, and part-time staff, who receive coverage in key areas that contribute to their well-being and security, such as parental leave, healthcare, and life insurance.

Economic security and long-term benefits

ECOGAL complements its employee value proposition through mechanisms for economic protection and long-term planning. The company maintains annual provisions for employee benefits—calculated via specialized actuarial studies—ensuring responsible management of its obligations, which include employer-sponsored retirement pensions, termination bonuses, and employment-related compensation. In addition, the airport manages accrued statutory benefits, such as the thirteenth- and fourteenth-month salaries, annual leave, and reserve funds.

Parental leave

Our management of parental leave reflects our commitment to work-life balance. During the reporting period, the return-to-work rate for employees who took parental leave was 100% across all years. The retention rate reached 100% in 2025 for both men and women. These results demonstrate a work environment that facilitates a successful return to work and talent retention.

Employee health and safety

[GRI 3-3; 403-1; 403-3; 403-4; 403-8; 403-9]

As airport operators, we ensure the health and safety of our employees in a highly regulated, around-the-clock operating environment. Our occupational health and safety management focuses on risk prevention, protecting staff well-being, and fostering a culture of care and continuous improvement.



0

Occupational diseases



0

Fatal or serious accidents



1,53

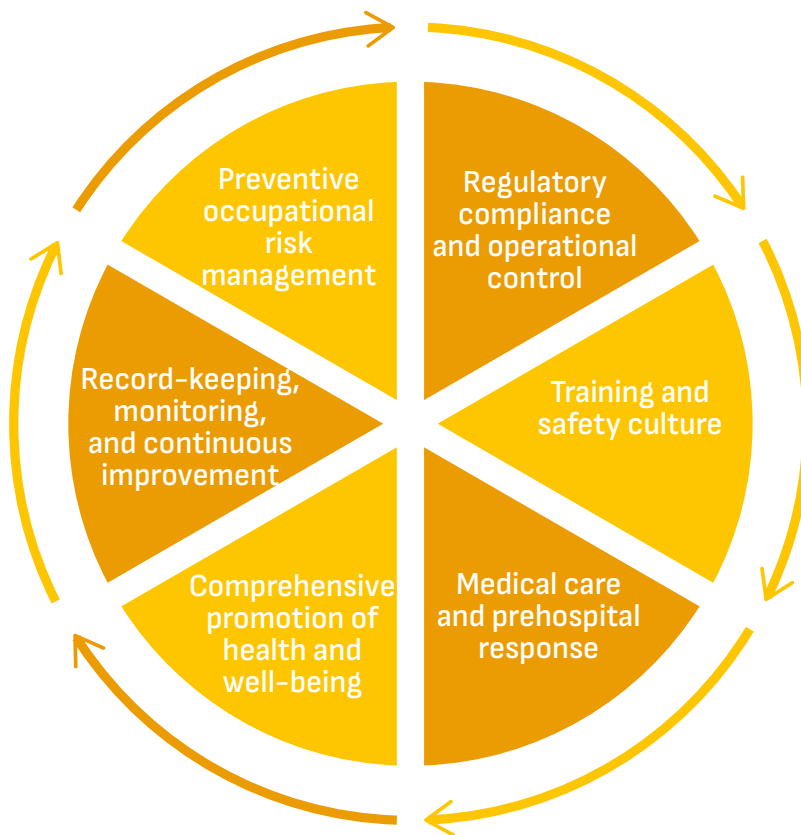
Accident rate for 2025
(261,053 man-hours)

Accident: Undesired event that causes harm or injury
Incident: Undesired event that does not cause harm but could have caused harm



Management model

We have policies, procedures, and practices in place that support the work of the Medical Department and preventive health and safety management, ensuring timely care, regulatory compliance, and effective operational risk management through an approach structured around six pillars:



Regulatory framework

Our comprehensive Occupational Health and Safety program is aligned with Ecuadorian labor regulations and is continuously updated in accordance with current health and labor regulations, ensuring risk control, continuous improvement, and service quality. This management system is based on the following instruments:



National regulatory framework

Ecuador's Ministry of Public Health (MSP) for prehospital care and medical emergency management.



Air transport services

Documentation and management of medical evacuations in coordination with the MSP and private air ambulance services.



Medical care records

Detailed records of care provided at the on-site clinic, categorized by user type and age group.



Hazardous waste management

Ministerial Agreement 026: generator registration, management prior to environmental licensing, and transport of hazardous materials.

Hazard identification and risk control

(GRI 403-2)

Occupational risk management is based on a systematic process of hazard identification, assessment, and control, aligned with current regulations. This approach enables the anticipation and mitigation of risks, strengthening prevention and ensuring safe working conditions. This process is structured into the following stages:

1 | Hazard identification

Conducted through periodic inspections, on-site observations, reviews of processes and tasks, employee feedback, and pre-verification of technical activities through induction and Work Permits.

2 | Risk assessment

Risk probability and severity are determined using job-specific assessment matrices, in accordance with Ministry of Labor methodology and taking into account current health alerts.

3 | Risk control

Measures are implemented based on the hierarchy of controls (elimination, substitution, engineering controls, administrative controls, and PPE), with their effectiveness evaluated through proactive and reactive indicators.

4 | Review and update

The process is updated in response to operational changes, the introduction of new equipment, or following incidents, incorporating corrective and preventive actions.

5 | Biological and hazardous waste management

Standardized and traceable handling is ensured from source segregation to final disposal, in compliance with applicable regulations.



Health and safety regulations

(GRI 403-1; 403-5; 403-7)

The safety and well-being of our employees are fundamental priorities in every aspect of our operations. Our Health and Safety Regulations, approved by the Ecuadorian Ministry of Labor, establish guidelines for risk prevention and allow employees to stop any activity when there is an imminent danger. Through open communication channels with supervisors and the Medical Department, we foster the proactive identification of risks and a coordinated response to ensure safe operating conditions.



Workplace incident investigation

Employees may report identified risks through direct communication with their supervisor, line manager, or the Medical Department, as well as through observations submitted by employees.

Occupational disease prevention

(GRI 403-4)

Protecting the physical health of our employees is just as important as ensuring their safety. At ECOGAL, we recognize that long-term well-being depends on working conditions designed to prevent injuries and fatigue associated with the physical demands of our operations. Through our OHS Management System, we prioritize ergonomics and the prevention of musculoskeletal disorders through ongoing assessments, workplace adaptations, and specific measures that protect our teams while maintaining operational continuity.



Workstation ergonomics

Redesign of workstations, furniture, tools, and environmental conditions to reduce awkward postures and overexertion.



Work organization

Planned task rotation and movement breaks during repetitive or sustained-effort activities to ensure recovery and reduce physical strain.



Continuous monitoring

Tracking of indicators and continuous improvement commitments regarding the implementation of health and safety protocols.

Health and safety training

[GRI 403-5, 403-7]

At ECOGAL, we invest in the continuous development of our team members because we know that knowledge is the foundation of a strong safety culture. Through ongoing, specialized training programs, we strengthen our teams' capabilities, enabling every individual to identify risks, make informed decisions, and act with confidence in any situation that may arise in their daily work.



Occupational risk prevention

Mandatory training for suppliers prior to work permit issuance, focusing on hazard identification and the use and inspection of PPE.



OHS champions course

Specialized training for key personnel on hazard identification and control, as well as critical tasks.



Occupational health and safety week

Awareness-raising events designed to strengthen a culture of prevention and promote safe behaviors and healthy habits.



Official emergency response team members — Intermediate First Aid

Training on hemorrhage control, initial incident response, and simulated practice within the airport environment.



Basic first Aid (Operational coverage)

Training provided by the Medical Department for operational areas to standardize initial emergency response.



Health promotion for external suppliers

Awareness initiatives for suppliers and contractors regarding prevention and self-care in the workplace.



Occupational risk induction

Mandatory induction covering workplace hazards, role-specific PPE usage, and preventive measures prior to commencing work activities.

Health services

(GRI 403-6; 403-9; 403-10)

The health and well-being of everyone at our airport are responsibilities we take seriously. Our medical service serves as a fundamental pillar of safety, providing timely care to employees and passengers for any health issue that may arise. From prevention and continuous monitoring to immediate emergency response, our medical team works to ensure that everyone on our premises receives the professional support they need, when they need it.



Occupational health assessments

Pre-employment, periodic, and exit medical examinations to determine fitness for work, identify risks, and define control measures or reassignment. Monitoring of employees with pre-existing conditions.

Health surveillance

Continuous monitoring of employees based on their exposure to specific risks, aimed at implementing preventive and corrective actions to prevent occupational illnesses.

Participation in risk analysis

Medical personnel provide clinical and occupational expertise in the identification and assessment of risks, including ergonomic recommendations and the monitoring of working conditions.

Basic medical care and first aid

Timely care for incidents and minor emergencies at the on-site clinic, including response, documentation, and referral protocols when necessary.

Access to non-occupational medical services

General medical care provided at the on-site clinic to employees and the airport community, including guidance and referrals to external healthcare providers for specialized care.

Promotion of healthy habits

Voluntary programs offering nutritional counseling, personal coaching, and recommendations to strengthen self-care and reduce risk factors, thereby fostering physical and emotional well-being.



Medical evacuations

Between 2023 and 2025, operational support was provided for 61 medical evacuations, ensuring the availability of healthcare infrastructure, on-site coordination, and logistical support. This work is coordinated with the Ministry of Public Health (MSP) and private air ambulance providers.

The airport's role includes activating protocols with health authorities, preparing operational areas for medical evacuation aircraft, and documenting the event in accordance with air transport standards. This capability is crucial in the island context of the Galápagos, where air transport is the main way to access specialized medical care.



Aeropuerto Ecológico
GALÁPAGOS

4

Safety and passenger
service

Every year, more than half a million people pass through our doors on their way to one of the most extraordinary destinations on the planet. Ensuring that this journey is safe, efficient, and memorable is our operational responsibility and our commitment to the Galápagos.

539.979

average passengers
(2023–2025)

0

passenger
accidents

4,42 | 4,27 USD 449.824

Satisfaction |
ASQ Passenger
Experience

infrastructure
investment
(2023–2025)



Operational safety

[GRI 3-3, 416-1, 416-2]

Operational safety is a cornerstone of airport management, aimed at protecting people and assets, ensuring operational continuity, and complying with current aviation regulations. Through the Safety Management System (SMS), we systematically manage the risks associated with our activities, strengthening the airport's reliability and performance and improving safety throughout the airport community.

This approach relies on the continuous improvement of infrastructure and operational processes, together with the adoption of technology, enabling us to reduce incidents, optimize resources, and ensure safe, efficient operations over the long term.

Strengthening safety

Operational safety is non-negotiable; it is the foundation upon which we build every aspect of our operation. At ECOGAL, we understand that excellence in safety requires a comprehensive approach combining state-of-the-art infrastructure, continuous risk monitoring, spaces designed for the safe flow of people, and—above all—a culture in which every employee plays an active role in prevention. From improvements to the runway and apron to voluntary reporting systems, we work every day to ensure that safety is a shared practice for everyone.

In February 2025, we received Aerodrome Certification from the General Directorate of Civil Aviation. This certification confirms compliance with national and international regulations regarding infrastructure and operations, thereby strengthening our operational safety standards.





Infrastructure for safe operations

- Underground installation of the airfield lighting system and signage redesign
 - Apron lighting upgrades
 - Installation of frangible signs
 - Acquisition of a mechanical sweeper
-

Operational risk management and control

- Topographic obstacle survey
 - Periodic measurement of the runway friction coefficient
 - Continuous assessment of operational risks
-

Safe space design

- Remodeling of the arrivals hall and baggage area
 - Optimization of passenger flow and reduction of congestion
-

Safety and prevention culture

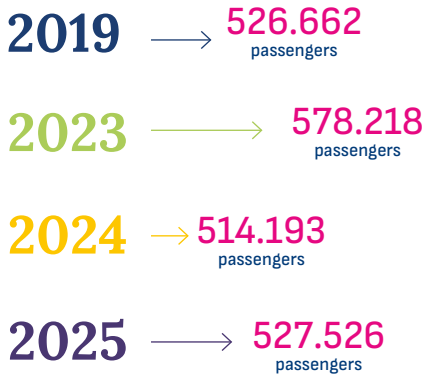
- Implementation of voluntary reporting mechanisms
- Safety Day: operational safety awareness and training
- Internal communication campaigns via monthly SMS bulletins

Passenger and aircraft movements

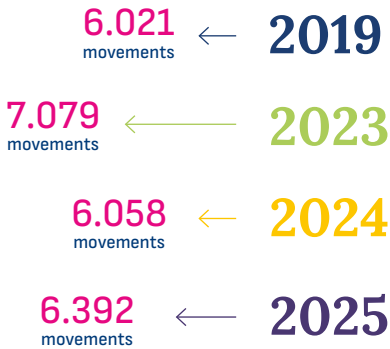
[GRI A01, A02]

In 2025, 527,526 passengers and 6,392 aircraft movements were recorded, surpassing 2019 figures and consolidating the post-pandemic recovery in demand. Our ability to maintain resilient, consistent, and growing operations reflects our commitment to the air connectivity the islands require, balancing tourism demand with the protection of the natural heritage that defines the Galápagos.

Passenger traffic



Aircraft movements



*Values for 2020–2022 were excluded due to atypical operational conditions associated with the COVID-19 pandemic.

An airport rated by its passengers

(GRI 3-3)

Seven out of ten trips to the Galápagos begin and end at our airport. At ECOGAL, we understand that an exceptional travel experience goes beyond operational efficiency: it involves creating moments that reflect the warmth and uniqueness of the archipelago from the very first point of contact. Through the Airport Service Quality (ASQ) program of Airports Council International (ACI), we continuously gather feedback from our passengers to improve their experience, from boarding processes to customer care, ensuring that every visitor feels welcome in this unique destination.

2023

Satisfaction

4,23_{/5}

Quarterly range: 4,15 - 4,30



Experiencia

4,16_{/5}

Quarterly range: 4,11 - 4,21



2024

Satisfaction

4,41_{/5}

Quarterly range: 4,35 - 4,47



Experiencia

4,35_{/5}

Quarterly range: 4,30 - 4,40



2025

Satisfaction

4,36_{/5}

Quarterly range: 4,30 - 4,42



Experiencia

4,24_{/5}

Quarterly range: 4,18 - 4,27



Transforming the travel experience

Service excellence is not static; it evolves alongside the expectations of our visitors. During the reporting period, we implemented improvements to infrastructure, technology, and services that directly addressed our passengers' feedback, creating an environment that is more comfortable, efficient, and aligned with the experience Galápagos offers from the very start of the journey.



Retail and comfort

Expansion of retail offerings in the boarding area; modernization of the arrivals area to optimize passenger flow.



Direct channel

We opened the email address sugerencias@ecogal.aero to receive feedback and identify opportunities for improvement.



Digitalization

We incorporated digital solutions for continuous improvement and infrastructure monitoring, thereby reducing disruptions and operational risks.



Airport environment

Landscaping improvements within the terminal to create a more pleasant environment that aligns with our eco-friendly identity.



Technology systems

Maintenance of SITA FLEX and CUTE systems, self-service kiosks, and baggage handling systems.



Linked indicators

We linked these improvements to ASQ scores as well as operational and energy efficiency.



Technology serving passengers

(GRI 3-3)

Behind every streamlined process, every flight handled on time, and every immediate response to an inquiry lies a technological infrastructure that is rarely seen but clearly felt in the quality of service. At ECOGAL, technology quietly supports the passenger experience: it sustains operations, anticipates contingencies, and keeps the channels connecting travelers to the information they need up and running.

That is why we view technology management as a natural extension of our service promise. Every investment in connectivity, equipment, and digital resilience translates into something tangible for those passing through the terminal: Wi-Fi available when needed, a seamless boarding process, reliable information displays, and operations that remain reliable even in the face of unexpected events. In this way, technological innovation moves beyond being merely a support component to become an integral part of the standard of safety, efficiency, and reliability we offer.

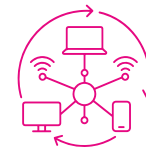
Connectivity throughout the journey

During the reporting period, we strengthened the airport's digital backbone with solutions designed to support a reliable end-to-end experience. These improvements establish a more stable technological foundation, reduce the risk of disruptions to passenger services, and ensure that both operational processes and information channels continue to function with the availability required by a busy airport.



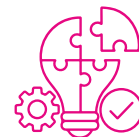
Network and communication equipment upgrade

Upgrade of Aruba and MikroTik equipment to enhance the performance and stability of the internal network supporting check-in, boarding, baggage handling, and passenger service processes, thereby reducing response times and minimizing unnecessary delays.



Enterprise satellite connectivity

Installation of business-grade Starlink antennas, adding a backup layer to our communications and ensuring the continuity of passenger services—such as flight information, boarding systems, and digital support—even in the event of potential disruptions to the primary network.



Optimized passenger Wi-Fi

Upgrade of the terminal's Wi-Fi hotspot service, designed to keep travelers connected while in transit, allowing them to manage their itineraries, communicate with family, and access real-time information about the airport and their destination.

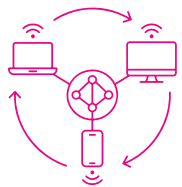
Reliable systems, seamless journeys

We manage our technology infrastructure with a focus on anticipating incidents that could impact the passenger experience, responding swiftly when they occur, and continuously evolving to keep pace with the transformation of airport services. In this way, technology ceases to be an isolated element and becomes an integral part of our operations—ensuring safety, efficiency, and a service promise kept every day, on every flight, and for every passenger who trusts us with their journey to Galápagos.



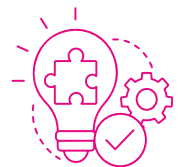
Incident prevention and response

Implementation of plans and procedures to mitigate technology-related risks, respond promptly to contingencies, and minimize any disruptions that could impact the boarding or arrival experience.



Continuous network and communications management

Ongoing administration of the connectivity and communication systems that support daily passenger service—ranging from dispatch processes to information displays and digital channels.



Responsible adoption of new solutions

Selection of technology services based on defined criteria, ensuring that each new solution addresses genuine passenger or operational needs and adds tangible value to service quality.

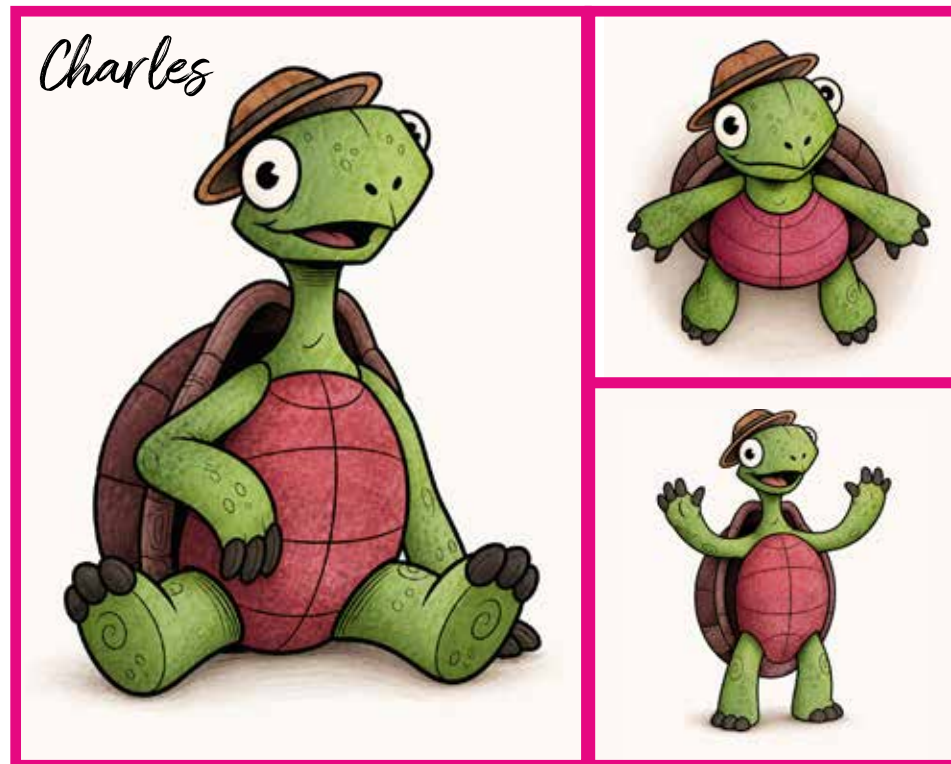




Passenger communications

Well-informed passengers travel with confidence. At ECOGAL, we understand that transparency and timely access to relevant information are essential for a seamless travel experience. Through accessible, up-to-date digital channels, we provide passengers with real-time information on weather conditions, air quality, and flight status, as well as immediate, multilingual responses to inquiries—available 24 hours a day. These tools not only facilitate travel planning but also strengthen our connection with every person who passes through our airport.

Charles, the Galápagos Ecological Airport chatbot, will answer any questions passengers may have about their trip to the islands.



Any questions about Galápagos?





Our **social media**



Aeropuerto Ecológico
GALÁPAGOS



aeropuertoecologicogalapagos



aerogalapagos



aeropuertoecologicodegalapagos



aeropuertoecologicogalapagos



Aeropuerto Ecológico
GALÁPAGOS

5

Community **engagement**



In the Galápagos, the economy, conservation, and the community are inseparable. ECOGAL is more than just transport infrastructure; we are an active part of the archipelago's social and economic development, helping to strengthen the community fabric that sustains life on the islands.

USD 3,12 M

Purchases from local suppliers
(2023–2025)

+USD 541 K

Infrastructure investment
impacting the local economy
(2023–2025)

+2.100

People served by
medical outreach teams
(Since 2022)

545

Students benefiting from
educational projects
(2024–2025)

2.777

School supplies produced
from recycled plastic

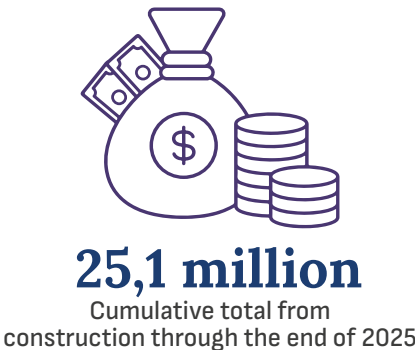
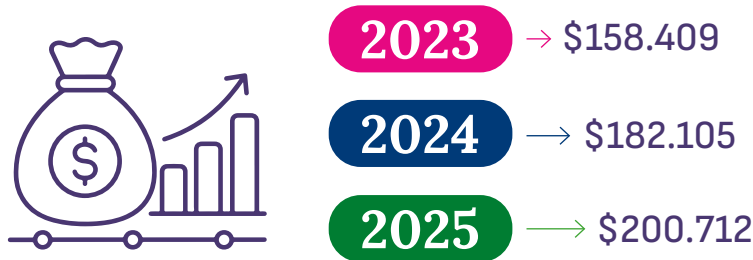


Local economic impact

(GRI 3-3, 203-1, 203-2)

Every project carried out at the airport stimulates the local economy. Our infrastructure investments generate jobs, activate local supply chains, and create opportunities for specialized companies operating in the Galápagos. Between 2023 and 2025, these investments have left a tangible economic impact on the region.

Investment in infrastructure



Supply chain: local supplier development

(GRI 2-6, 204-1, 308-1, 414-1)

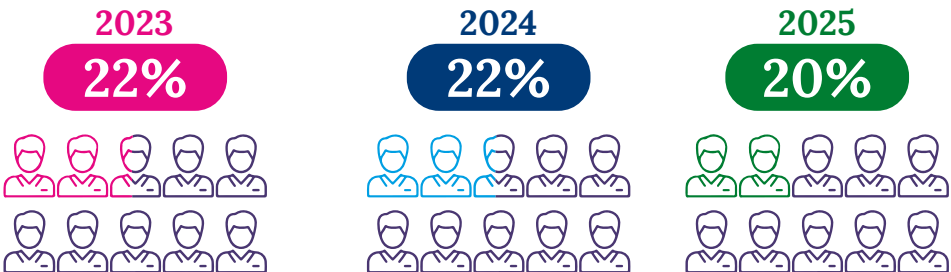
We prioritize local suppliers as part of our local development strategy, awarding additional points to Galápagos-based companies and individuals during our procurement processes. We generate stable demand, strengthen local production capabilities, and build long-term relationships that benefit both the community and our operations. Aviation operates under international technical standards requiring certifications and specialized equipment—which are scarce in Galápagos. Consequently, external contracting is necessary for specific services.

Percentage of total purchases from local suppliers



	Total purchases	Local purchases	% local purchases
2023	\$3.351.880	\$886.237	26,44%
2024	\$3.835.442	\$1.032.501	29,92%
2025	\$5.115.602	\$1.200.120	23,46%

Percentage of local suppliers among all contracted suppliers



Commitment to the community

(GRI 413-1)

Our responsibility to Galápagos extends beyond airport operations. Through strategic partnerships with public and private institutions in health, education, and social development, we implement initiatives that address the region's real needs. Each project is designed, executed, and measured based on the impact it has on the people and communities of the islands.

ECOGAL has received the Socially Responsible Company (ESR) designation from CERES



CERES Distinction | 2023

CERES
Distinction
2024



CERES
Distinction
2025



Our Strategic Partners

(GRI 2-28)



Nova Southeastern University

Together with Nova Southeastern University, ECOGAL conducts annual free medical brigades in the Galápagos.



Ministry of Education, Sport, and Culture

In partnership with the Ministry of Education, Sport, and Culture, ECOGAL offers high school students the opportunity to visit the world's first ecological airport and learn about its sustainable practices.



CERES

The Galápagos Ecological Airport is an active member of the Ecuadorian Consortium for Corporate Social Responsibility (CERES), a platform for exchanging best practices and promoting responsible business management.



Proyecto Social Foundation

In partnership with the Proyecto Social Foundation, ECOGAL implements Galápagos PlastiLab, a pioneering educational initiative in Ecuador.



Ecuadorian-British Chamber of Commerce

Institutional engagement through participation in panels and events, promoting the exchange of best practices and strengthening the organization's profile.



Public Entities

Partnerships with the GADM of San Cristóbal, GADM of Santa Cruz, GADP of Bellavista, and the Ecuadorian Navy as partners in project implementation.



Plan International Ecuador

Strengthening the airport's internal capabilities through the consolidation of a Core Team that promotes an institutional culture of equality.



Galápagos EduLab | Sustainability education for the future

An educational initiative in partnership with the Ministry of Education, Sports and Culture of Ecuador. It provides high school students from educational institutions across the country with the opportunity to learn about the airport's design, operations, and environmental management, integrating concepts of energy efficiency, water management, circular economy, and climate change.

125 students and teachers benefited in 2025



Galápagos PlastiLab | Circular economy and environmental education

Transforms plastic waste into educational tools in collaboration with the Proyecto Social Foundation. The initiative has benefited 420 students through 176 educational workshops.

2,777 school supplies produced from plastic waste | Winning project in the Galápagos Life Fund call for proposals | Internationally recognized at the Airports Going Green (AGG) Conference, Tampa, Florida.





Volamos por la Igualdad Movement | Gender equality

Consolidation of the Core Team, made up of airport employees with the support of Plan International Ecuador. The initiative includes training workshops, cultural and sports activities, and community spaces for reflection on gender equality and the eradication of violence in all its forms.

625 people reached



Medical Brigades | Community health and well-being

Since 2022, we have organized free medical brigades in Santa Cruz and San Cristóbal. In partnership with Nova Southeastern University (USA), we have consolidated an intervention model that combines specialized medical care, a preventive approach, and community engagement, in coordination with local public entities.

7 medical brigades | 2,100+ people served



Aeropuerto Ecológico
GALÁPAGOS

6

Eco-efficient
**infrastructure
and operations**

Seymour Airport demonstrates how infrastructure and conservation can coexist. With recycled construction materials, an on-site water desalination system, natural ventilation, and integrated energy efficiency, every operational element responds to a context where eco-efficiency is not optional. In the Galápagos, it is the right way to operate.

ACA 4+

Transition Toward
Net Zero Carbon

4,36 GWh

Annual energy use
avoided through
bioclimatic design

+8 Ton

Materials reused
during construction

85%

Water
reused

+350 K

Plastic bottles
avoided



The first in the world

(GRI 3-3)

From its conception, the airport was designed based on bioclimatic principles and sustainable construction criteria, maximizing natural ventilation and lighting, circularity in the use of materials, and energy efficiency. The LEED Gold certification awarded by the U.S. Green Building Council made the terminal the world's first airport to achieve this certification, making eco-efficient infrastructure the foundation of the Galápagos model.

Bioclimatic design principles



Terminal orientation and inclination

The terminal was designed with an angle of approximately 45° relative to the runway, reducing the ingress of aircraft emissions and improving indoor thermal and acoustic comfort.



Natural lighting

The roof and façade design maximizes daylight during operating hours, complemented by the LUTRON automated lighting system.



Natural ventilation

Cross-ventilation takes advantage of prevailing winds, complemented by automated louvers that open and close based on temperature.



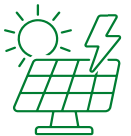
Water efficiency

A fully integrated water cycle incorporated from the design stage: seawater intake, reverse-osmosis desalination, drinking-water treatment, distribution, wastewater treatment, and reuse for irrigation.



Material circularity

More than 75% of the metal and wood from the former terminal were reused. Pipes from the Ecuadorian Amazon oil pipeline were recovered and transformed into 120 structural columns (approximately 1.5 km), along with the incorporation of native volcanic stone. Between 2023 and 2025, more than 8 tons of materials were reused in construction projects.



Renewable energy

Nearly 400 solar panels installed along the airport walkways generated a cumulative total of more than 252 gigajoules (GJ) during 2023–2025.

Infrastructure management operates under the Environmental Policy and the ISO 14001:2015-certified Management System, integrating responsible design, technological upgrades, continuous monitoring, and ongoing improvement in environmental performance.

Energy management

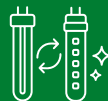
(GRI 302-1, 302-3, 302-4)

Reducing energy consumption directly reduces the operation's carbon emissions. During the reporting period, we implemented technology upgrades that improved the terminal's energy efficiency and reduced its reliance on fossil fuels.



LUTRON system

Lighting control and automation.
289 MWh saved (2023–2025).



Lighting replacement

Replacement of conventional lighting fixtures throughout the terminal with LED profiles.



GEO SCADA

Real-time monitoring of electricity demand and water levels.



SEER 21 air conditioning

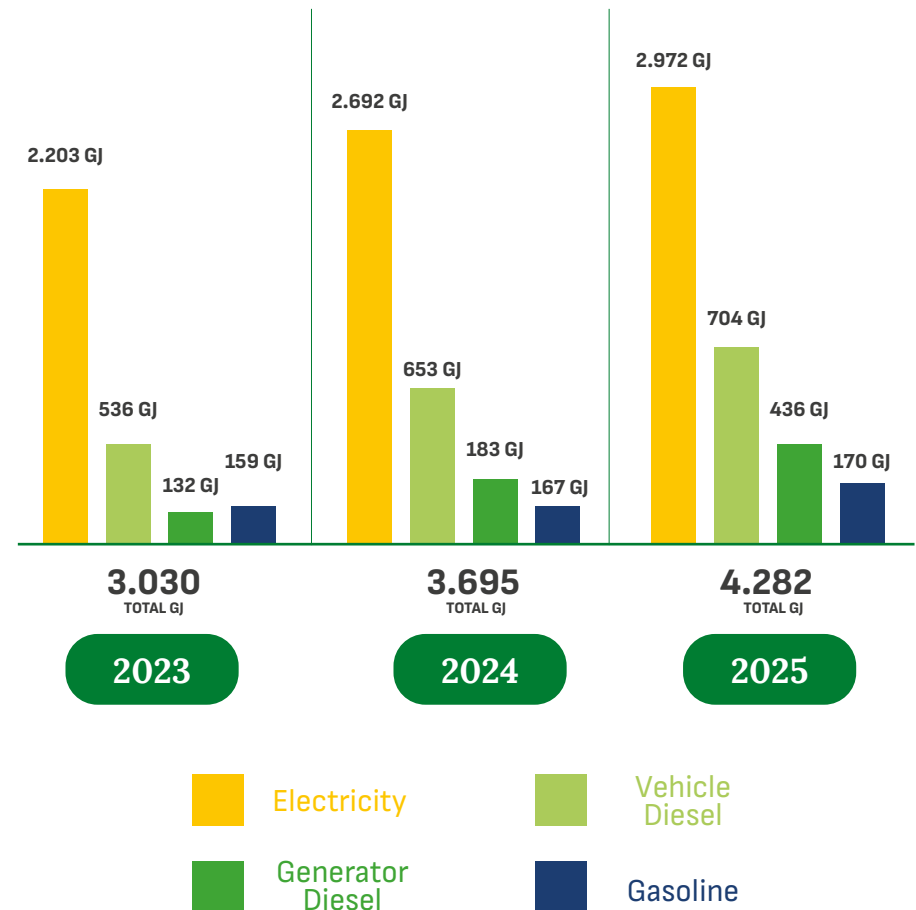
High-efficiency equipment in offices and back-office areas.



VFDs pumps

Variable frequency drives
For demand-based water pumping.

Energy consumption



Energy intensity:

0,005 (2023) → 0,007 (2024) → 0,008 (2025) GJ/passenger.

Transition toward **net zero**

(GRI 305-1, 305-2, 305-3, 305-4, 305-5)

In 2025, ECOGAL achieved Level 4+ “Transition” under the Airport Carbon Accreditation (ACA) program, progressing from the carbon neutrality achieved in 2017 toward a deep decarbonization pathway aligned with the Paris Agreement. This level confirms verifiable commitments to absolute emissions reductions and sets a path toward net-zero carbon emissions by 2050.



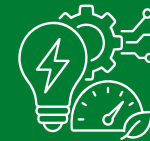
Carbon management plan

The decarbonization pathway is implemented through a Carbon Management Plan that integrates measurement, progressive reduction, and residual offsetting across the three scopes of the Greenhouse Gas (GHG) Protocol: direct emissions (fuels, vehicles, and generators), purchased electricity, and relevant indirect emissions from operations.

-70%

Carbon Footprint
Reduction by 2034

The Plan is structured around seven strategic lines of action:



1 | Energy efficiency and technological innovation



2 | Renewable energy



3 | Sustainable mobility and fuels



4 | Integrated waste management



5 | Efficient water management



6 | Biodiversity and climate resilience

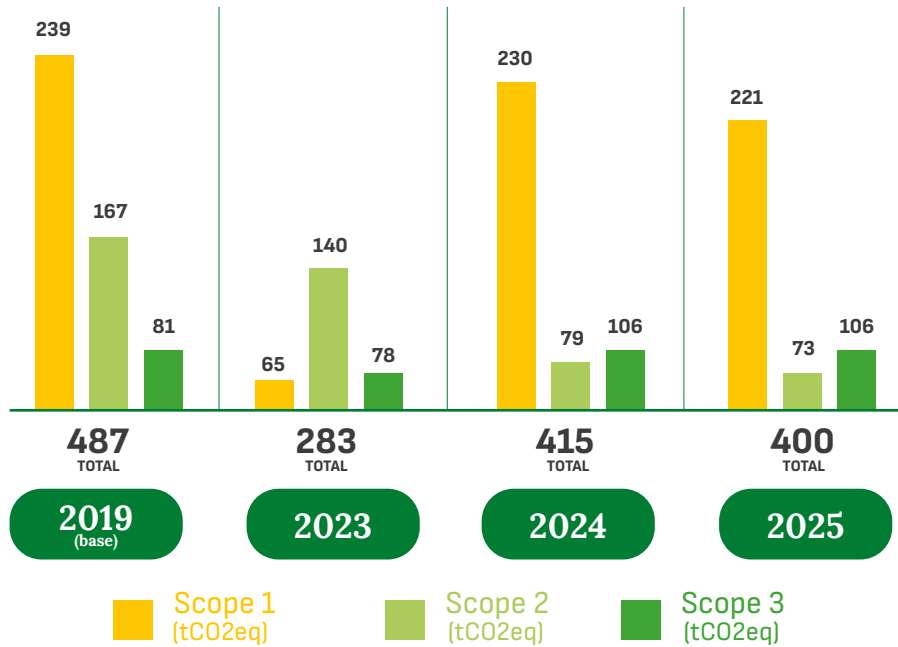


7 | Residual emissions offsetting

The strategy is integrated into the ISO 14001 Environmental Management System and is verified annually through the ACA program, ensuring traceability, independent measurement, and continuous improvement.

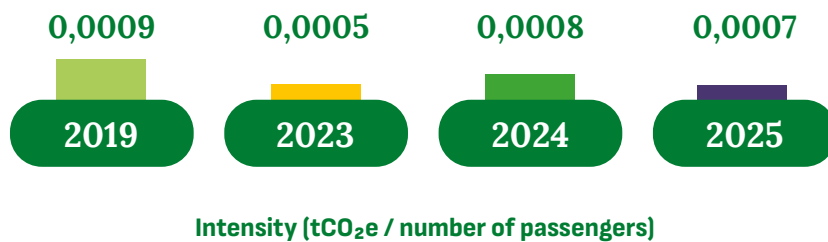


GHG emissions by scopez



***Scope 1:** Direct emissions from sources owned or controlled by the airport.
Scope 2: Indirect emissions from electricity purchased from the grid.
Scope 3: Emissions from third parties associated with airport operations.

Emissions intensity



Emissions offsetting

ECOGAL offset its residual emissions through 1,099 carbon credits certified by the United Nations, generated by the "Improved Cook Stove Project 1" in Malawi, equivalent to the annual carbon sequestration of approximately 54,950 trees. The project replaces traditional wood-burning stoves with efficient cookstoves, reducing GHG emissions while generating additional benefits in respiratory health, indoor air quality, and forest conservation.



equivalent to
54.950
trees



*Estimate based on an average carbon sequestration rate of 20 kg CO₂/tree/year, consistent with ranges reported by the IPCC (2019) for tropical forest ecosystems.

Carbon Click: voluntary passenger offsetting

Since 2021, our passengers have been able to voluntarily offset their travel emissions through Carbon Click, a platform accessible via the airport's Wi-Fi network. Between 2023 and 2025, 55 passengers offset approximately 76 tons of CO₂, equivalent to the annual carbon sequestration of 3,800 trees. The program represents a complementary channel for climate action that directly engages those visiting the Galápagos Islands.



*Estimate based on an average carbon sequestration rate of 20 kg CO₂/tree/year, consistent with ranges reported by the IPCC (2019) for tropical forest ecosystems.

Other emissions

(GRI 305-6, 305-7, A05)

An accredited external laboratory measures our atmospheric emissions in compliance with Ecuadorian regulations and our Environmental Management Plan. During 2023–2025, no SO₂ emissions or ozone-depleting substances were recorded.

(µg/m ³)	2023	2024	2025
SO₂	0,0	0,0	0,0
NO_x	173	89,72	127,3
NO	139,97	86,26	110,9
NO₂	19,99	3,46	17,6
CO	173,86	92,37	119,3
O₂	17,6 (%)	18,7 (%)	17,3(%)



Water management

[GRI 303-1 a 303-5]

Balra has no natural freshwater sources: every drop consumed at the airport must be produced, managed, and recovered. ECOGAL operates a self-contained circular water system that transforms seawater into drinking water through desalination, distributes it throughout the terminal, treats wastewater, and reuses nearly 100% of the effluent for irrigation, ensuring operational continuity in an environment where water is the scarcest resource.



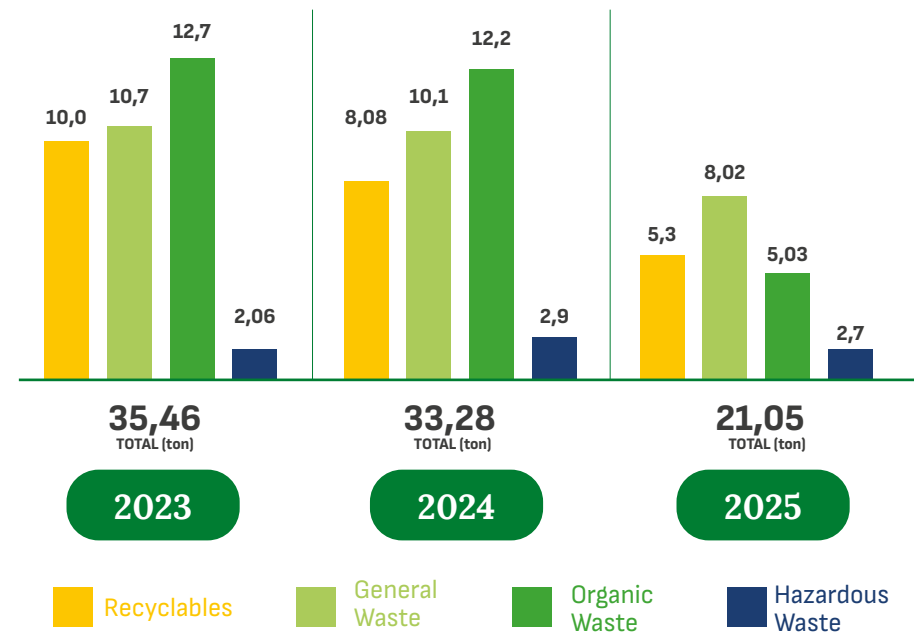
	Water withdrawn (ML)	Water consumed (ML)	Water reused (ML)
2023	20,02	6,9	4,22 (62,2%)
2024	20,22	6,5	3,5 (53,8%)
2025	20,04	5,3	4,5 (85%)

Integrated waste management

[GRI 306-1 a 306-5]

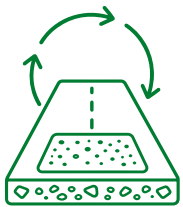
In an island territory where every waste stream entails heightened logistical and environmental costs, preventing waste generation and managing it properly is not simply a best practice: it is an operational imperative. ECOGAL manages waste using an approach that prioritizes source reduction, rigorous segregation at source, and responsible final disposal.

The system operates through differentiated containers for general, organic, recyclable, and hazardous waste, ensuring full traceability from generation to final disposal. This management approach is integrated into the ISO 14001:2015-certified Environmental Management System, ensuring regulatory compliance, continuous operational control, and progressive alignment with circular economy principles.



Circular economy in action

As part of our circularity strategy, we have developed initiatives focused on keeping materials in circulation, reducing waste sent for final disposal, and generating environmental and economic value from the resources managed through our operations, which have been returned to use in the form of new products.



Recycled asphalt pavement (RAP)

Pothole repairs on the runway using milled material from previous repaving works.

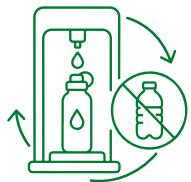
22 tons of asphalt imports avoided | -900 kg CO₂ | USD 12,000 in savings | 431 m² repaired



Anaerobic digestion and composting

Biodigester and composting systems for the on-site management of organic waste. By-products (biogas, biofertilizer, and compost) are used in the airport's gardens and reforestation areas.

3.8 tons of organic waste managed (2025) | +6 m³ biofertilizer | 25 m³ biogas | +900 kg compost



Plastic-free Baltra

Free water refill station supplied by the desalination system. Separated plastic waste is transported to the mainland via LATAM Airlines' Avión Solidario program for transformation into new products.

+350,000 bottles avoided | 2,300 kg recycled plastic | 337 uniforms | 2 bicycles





Aeropuerto Ecológico
GALÁPAGOS

7 Biodiversity **conservation**

Operating in one of the ecosystems with the highest levels of endemism on the planet requires conscious, rigorous, and responsible management: every operational activity has direct implications for species and habitats that are unique in the world.

For this reason, biodiversity conservation does not simply complement our airport management. It defines it.



0

Wildlife trafficking
cases

+800

native species
planted
(2024–2025)

1.307

iguanas relocated
(2023–2025)

228

seizures of natural materials
– 63.46 kg – (2025)

01

Protocol Against Wildlife
Trafficking



Operational framework

(GRI 3-3, 304-1, 304-2, A09)

Biodiversity conservation is implemented through the Environmental Management Plan, an instrument that integrates nine management programs and 93 permanent measures aimed at preventing and mitigating impacts on species and habitats and restoring affected ecosystems. This framework operates within the ISO 14001:2015-certified Environmental Management System, ensuring traceability, continuous assessment of ecological risks, and verifiable compliance with environmental commitments.

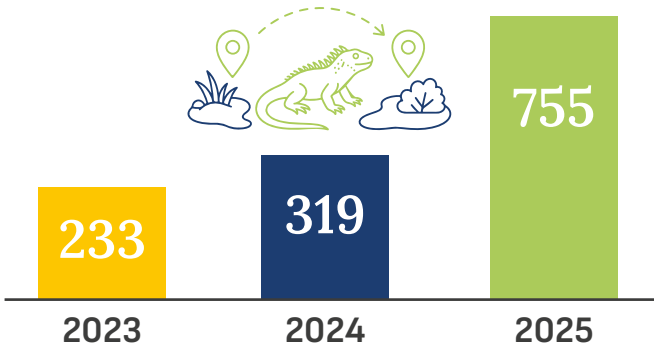
Wildlife management

(GRI 304-2, A09)

The presence of wildlife in operational areas represents a dual risk: to aircraft safety and to the species inhabiting the aerodrome. For this reason, continuous runway inspections are conducted to identify, safely capture, and relocate the Baltra land iguana, an endemic species classified as vulnerable by the International Union for Conservation of Nature (IUCN), as well as to monitor and manage events associated with the presence of birds and other wildlife in critical operational areas.

During the reporting period, a rate of 7.17 wildlife events per 10,000 aircraft movements was recorded, equivalent to 0.0717% of movements. This result reflects a low incidence due to the continuous implementation of monitoring, prevention, and response measures.

Relocated iguanas



Ecological restoration

(GRI 304-3, 304-4)

Restoring Baltra’s native landscape is a long-term commitment. Since the beginning of our operations, we have planted nearly 3,000 native plants in airport green areas, surrounding gardens, and indoor planters, reintroducing endemic species cultivated in nurseries.

This restoration effort is complemented by periodic flora monitoring to assess the survival, growth, and adaptation of reintroduced species. Restoration does not take place only in green areas: the infrastructure itself incorporates native vegetation as an element of the bioclimatic design.



Combating illegal **wildlife trafficking**

(GRI 304-3, 304-4)

The airport operates as a critical control point against illegal wildlife trafficking, one of the main threats to the biodiversity of the Galápagos Islands. In coordination with the Galápagos National Park Directorate and other authorities, ECOGAL has contributed to the detection of multiple attempts to illegally remove species and natural materials.

Global commitment

In 2019, ECOGAL joined the United for Wildlife Transport Taskforce by signing the Buckingham Palace Declaration, consolidating biodiversity conservation as a strategic priority and advancing toward a preventive model for combating illegal wildlife trafficking.



Chain of custody protocol

Detecting illegal wildlife trafficking at an airport requires more than surveillance: it requires clear procedures, properly preserved evidence, and effective coordination among multiple stakeholders. For this reason, we transformed our global commitment into an operational protocol, integrating regulatory adaptation, international validation, and technical training for airport personnel.

Adaptation



In 2024, in collaboration with UNODC, TRAFFIC, and the relevant authorities, we led the adaptation of the National Evidence Handling Protocol to airport operations. One year later, we introduced the Baltra Chain of Custody Protocol, establishing verifiable procedures covering every stage, from detection to interagency coordination in wildlife trafficking cases.

Training



To strengthen its implementation, we conducted practical workshops and drills in cargo and baggage areas, training personnel on crime scene preservation, evidence documentation, and chain-of-custody procedures.

Consolidation



During 2025, we presented the protocol at the United for Wildlife Global Summit as a pioneering model for coordination among the airport, environmental authorities, and the justice system, integrating operational safety, biosecurity, and biodiversity conservation.

Strategic partners



UNODC – Ecuador: The United Nations Office on Drugs and Crime (UNODC) is the leading global agency in the fight against illicit drugs, transnational organized crime, corruption, and terrorism.



TRAFFIC: A leading global NGO that monitors the trade in wild animals and plants. Its objective is to ensure that this trade does not pose a threat to the conservation of nature.



Aeropuerto Ecológico
GALÁPAGOS

8

Governance and
compliance

Transparency, integrity, and accountability are not aspirations, but operational requirements in a region where every decision has direct environmental and social implications.



Aeropuerto Ecológico GALÁPAGOS



0

Cases of corruption

0

privacy incidents and
data breaches

0

Cases of
discrimination

Governance structure

(GRI 2-9, 2-10, 2-11, 2-18)

The General Manager and the Chairman lead the airport's operations, appointed by and reporting to the General Shareholders' Meeting, ECOGAL's highest governing body. As part of Corporación América Airports, we adopt corporate governance standards that ensure effective oversight, robust internal controls, and decision-making aligned with strategic objectives and sustainability commitments.



General Shareholders' Meeting

Defines the Group's strategic direction and appoints the governing bodies.

Board of Directors | CAAP

Leads strategic direction, oversees risks, and ensures sustainable value creation.

Chairman of the Board: Leads corporate governance and coordinates the Board's decision-making process.

Board Committees

Audit | Compensation | Disclosure | Strategy and Business
Strengthen governance through specialized oversight of audit, compliance, risk, and transparency, ensuring organizational integrity and effective control.

Executive Committee

Executes the corporate strategy, coordinating operational management, business performance, and the implementation of control and risk management systems.

General Manager | ECOGAL

Leads the implementation of the ESG strategy, aligning operations with corporate guidelines.



Concession Agreement Committees

Construction Committee | Airport Services Committee
Ensure compliance with contractual obligations, execution of investments, and service quality.

Operational Committees

Operational Safety | Bird Hazard | Security and Facilitation
Manage critical operational risks, ensuring safety, continuity, and operational efficiency.



Business ethics and conduct

(GRI 3-3)

Integrity, regulatory compliance, and responsible decision-making are non-negotiable operational requirements. Our Code of Conduct prohibits child labor, forced labor, discrimination, and harassment. Conflict-of-interest prevention policies and diversity, equity, and inclusion guidelines complement these standards, applying across all organizational levels and extending to suppliers through the Procurement Policy and due diligence processes.



Risk management

(GRI 2-12, 2-13, 2-16, 3-3)

We identify and manage risks before they materialize. Our management system, aligned with CAAP, classifies and monitors strategic, operational, financial, environmental, and technological risks through preventive controls overseen by the Audit Committee. The Board of Directors receives periodic reports that enable strategies to be adjusted in response to changes in the risk profile.



Anti-corruption and transparency

(GRI 205-1, 205-2, 205-3)

There is no place for corruption in our operations. We periodically assess risks throughout the supply chain, communicate anti-corruption policies to employees and third parties, and continuously train personnel in ethics and compliance. During the reporting period, no corruption incidents or related allegations were recorded, confirming the effectiveness of our preventive approach.



Whistleblowing and control channels

(GRI 2-26)

Confidential and anonymous reporting channels protect both whistleblowers and the organization. Each report is investigated under rigorous protocols that ensure confidentiality, non-retaliation, and verifiable corrective actions when violations are confirmed.



Regulatory compliance

(GRI 2-27, 206-1)

Legal compliance is not optional: it is the foundation of our license to operate. We proactively manage legal and reputational risks, ensuring that every operation is conducted within the applicable regulatory framework. During the reporting period, no sanctions, fines, or significant instances of non-compliance were recorded by the competent authorities.



Stakeholder engagement

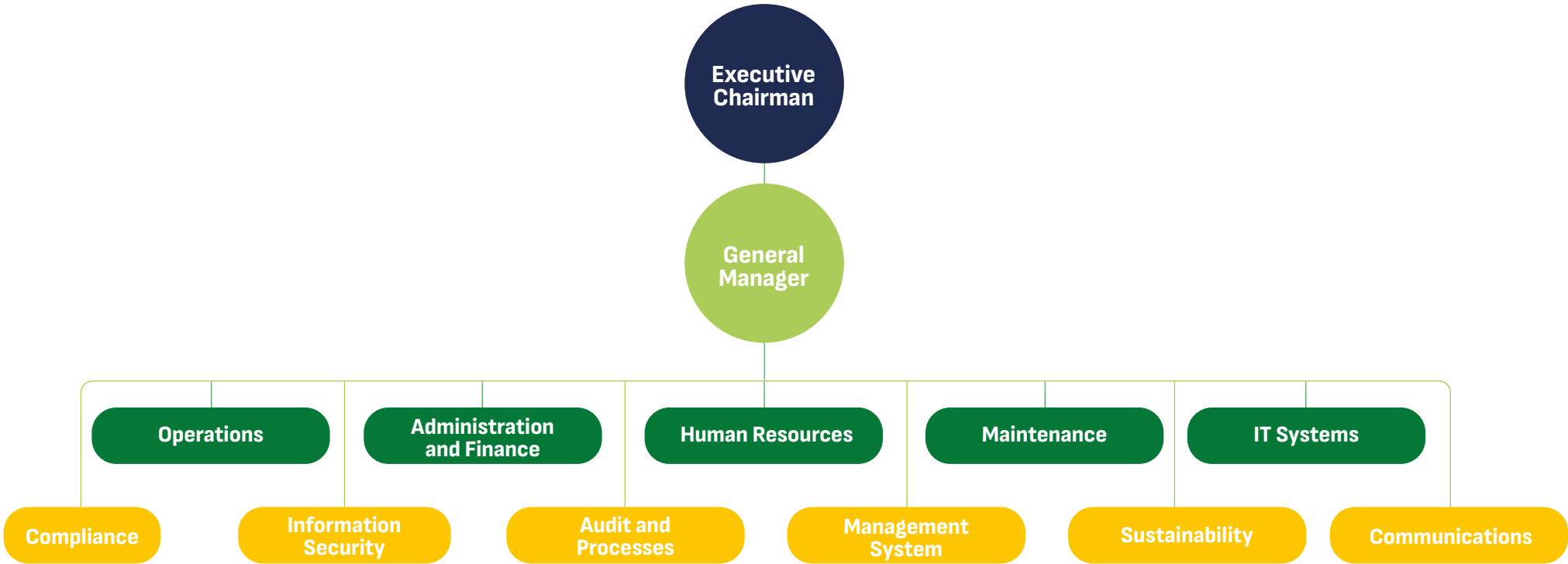
(GRI 2-29)

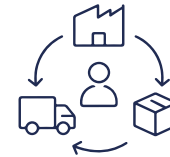
We maintain active dialogue with employees, passengers, suppliers, communities, authorities, and shareholders. Their perspectives inform our strategic and operational decisions, ensuring that airport management responds to both business objectives and local needs.

Operational structure

(GRI 2-9)

The General Manager leads the airport's day-to-day operations, supported by department managers and middle management who perform specialized functions. This structure ensures coordination across departments, operational continuity, and alignment with the corporate standards of Corporación América Airports.





Cross-functional roles and internal control

(GRI 3-3)

Audit, sustainability, and management systems operate across all departments. These functions integrate controls, monitor critical processes, and verify compliance with corporate policies and regulatory requirements, ensuring that operations maintain consistent standards regardless of the department or activity.



Compliance and internal control program

(GRI 3-3)

Our compliance program, aligned with CAAP standards, maps critical processes, identifies risks, defines controls, and assigns clear responsibilities. We periodically update policies and procedures, monitor control effectiveness, and report at the corporate level. The result: traceable, transparent operations and continuous improvement.



Due diligence and prevention

(GRI 2-15)

We assess legal, reputational, and operational risks before they materialize. We apply due diligence to employees, suppliers, and business partners, verifying compliance with ethical and regulatory standards and ESG criteria. This preventive process identifies early warning signs, mitigates exposure, and ensures that every business relationship meets our integrity standards.



Supplier and supply chain management

(GRI 2-6, 2-23, 3-3, 204-1, 308-1, 414-1)

The supply chain operates as a natural extension of our governance framework. The Internal Procurement and Contracting Policy establishes criteria for transparency, competition, and objective selection, complemented by formal bidding processes for contracts exceeding defined thresholds. The supplier evaluation system incorporates environmental criteria — impact management and regulatory compliance — social criteria — prevention of child labor, non-discrimination, and responsible labor practices — and ethics and governance criteria — anti-corruption mechanisms, code of conduct, and controls against bribery, fraud, and money laundering.

The implementation of SAP S/4HANA during the reporting period consolidated this model on a single digital platform. The platform centralizes supplier records, purchase orders, performance evaluations, and related documentation within an auditable environment, creating a verifiable record for each supplier that supports internal controls, informs audit processes, and guides decision-making based on traceable information. More than an operational tool, it serves as governance infrastructure that integrates transparency, control, and administrative efficiency throughout the entire supply chain.



Grievance management and remediation

(GRI 2-25, 2-26)

Employees and third parties can confidentially and anonymously report potential violations of the Code of Conduct or applicable regulations. Each report triggers investigation protocols that ensure objective assessment, determination of accountability, and, when appropriate, implementation of corrective actions. This system not only resolves individual cases: it identifies patterns, mitigates negative impacts, and continuously strengthens the governance framework.



Compensation determination processes

(GRI 2-19, 2-20, 2-21)

Compensation is determined based on three criteria: internal equity among similar roles, external competitiveness relative to the market, and alignment with organizational objectives. We use industry benchmarks for operational positions and specialized market studies for administrative and executive roles. Periodic adjustments ensure that economic growth is distributed equitably across all levels of the organization.

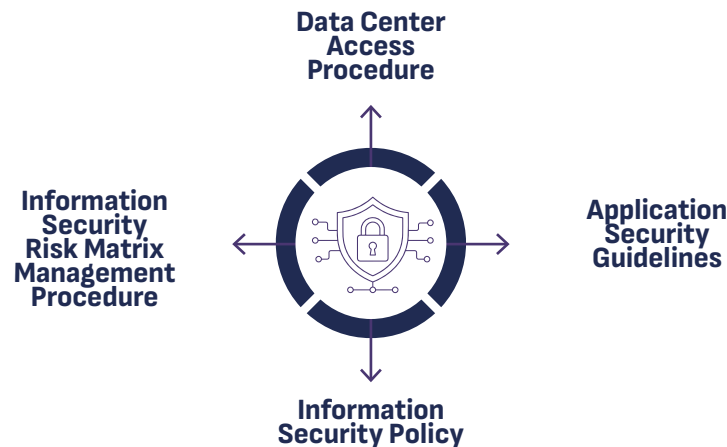
Cybersecurity

(GRI 418-1)

Protecting information and critical systems is essential to the airport's operational continuity and to maintaining the trust of passengers, employees, and strategic partners. ECOGAL manages cybersecurity through a preventive approach based on risk identification, the implementation of technical controls, and the strengthening of digital culture. During the reporting period, no privacy incidents, data breaches, or data losses were recorded.

Risk management

We assess vulnerabilities through periodic assessments, global ethical hacking exercises, and social engineering tests that identify gaps before they can be exploited. Four formal policies govern information security and access to critical infrastructure, ensuring that every access request, every change, and every identified vulnerability is managed under standardized protocols.



Security operations center (SOC)

The SOC operates 24/7, monitoring the technology infrastructure and detecting unauthorized access, anomalies, and threats to critical systems. In the event of an incident, it activates response protocols that isolate risks and coordinate actions with the affected teams. Performance is measured through indicators such as vulnerabilities remediated, threats blocked, and security event monitoring. During the reporting period, no privacy incidents or loss of information were recorded, demonstrating the effectiveness of the preventive approach.





Digital culture and awareness

The human factor is a critical component of cybersecurity management. To mitigate this risk, real-world attack simulations and awareness sessions are implemented to strengthen the early detection of threats. This approach promotes the responsible use of technology, timely incident reporting, and the adoption of best practices, positioning employees as an active first line of defense.





Aeropuerto Ecológico
GALÁPAGOS

9 Appendices

Glossary — Materiality — SDGs — Global Compact — GRI Index



A. Glossary

ACA

Airport Carbon Accreditation. A global certification program for managing airport emissions, administered by ACI World. Levels: 1 Mapping, 2 Reduction, 3 Optimization, 3+ Neutrality, 4 Transformation, 4+ Transition.

LEED

Leadership in Energy and Environmental Design. A sustainable building certification developed by the U.S. Green Building Council.

LUTRON

Lighting control and automation technology that regulates energy consumption and maximizes lighting efficiency.

ACI

Airports Council International. A global trade association representing airport operators.

MSP

Ecuador's Ministry of Public Health.

ESG

Environmental, Social, and Governance. Equivalent to ASG in Spanish.

SDGs

Sustainable Development Goals established by the United Nations.

ASQ

Airport Service Quality. A passenger satisfaction measurement program administered by ACI.

Back Office

Operational and administrative areas behind airline counters, with no direct interaction with passengers. These include resource management, operational planning, technical support, and administrative tasks.

PMA

Environmental Management Plan.

CAAP

Corporación América Airports, the corporate group that ECOGAL belongs to.

PTAR

Wastewater Treatment Plant.

CERES

Ecuadorian Consortium for Corporate Social Responsibility.

RAP

Reclaimed Asphalt Pavement.

DGAC

General Directorate of Civil Aviation of Ecuador.

SAP S/4HANA

Corporate ERP system implemented to ensure traceability of suppliers and procurement processes.

ECOGAL

Aeropuertos Ecológicos de Galápagos S.A., the concessionaire responsible for operating Baltra's Seymour Airport.

SASB

Sustainability Accounting Standards Board.

PPE

Personal Protective Equipment.

SMS

Safety Management System.

FCPA

Foreign Corrupt Practices Act.

SOC

Security Operations Center.

GHG

Greenhouse gases. Main gases: CO₂, CH₄, N₂O, HFCs, PFCs, and SF₆.

OHS

Occupational Health and Safety.

GEO SCADA

Real-time control and monitoring system for water tank levels, electrical parameters, and operational demand.

TRAFFIC

Global network that monitors the trade in wildlife.

GHG Protocol

Greenhouse Gas Protocol. An international standard for GHG emissions accounting and reporting.

IUCN

International Union for Conservation of Nature.

GRI

Global Reporting Initiative. An international organization that develops standards for sustainability reporting.

ISO 14001

International standard for environmental management systems.

United for Wildlife

Global initiative of The Royal Foundation to combat illegal wildlife trafficking.

UNODC

United Nations Office on Drugs and Crime.



B. Materiality Analysis

[GRI 3-1, 3-2]

Double Materiality Methodology

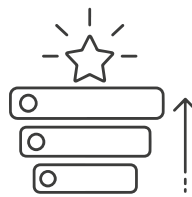
We identify material topics through a double materiality analysis based on GRI Standards. This approach evaluates each topic from two dimensions: how our operations impact the environment, communities, and ecosystem, and how these topics affect our financial performance. Topics that are material across both dimensions determine what we report, where we allocate resources, and how we measure progress.

Process Stages



1 | Identification

We developed the initial list of potentially material topics using three sources: internal document review, analysis of industry trends in aviation and sustainability, and benchmarking against similar airports and concession operators.



2 | Prioritization

We assessed impacts in two directions: how we affect sustainability and how these topics affect our financial performance. Topics that are material across both dimensions are prioritized.



3 | Validation

Executive review of the double materiality matrix to confirm that the prioritized topics reflect the organization's actual operational challenges and strategic priorities.



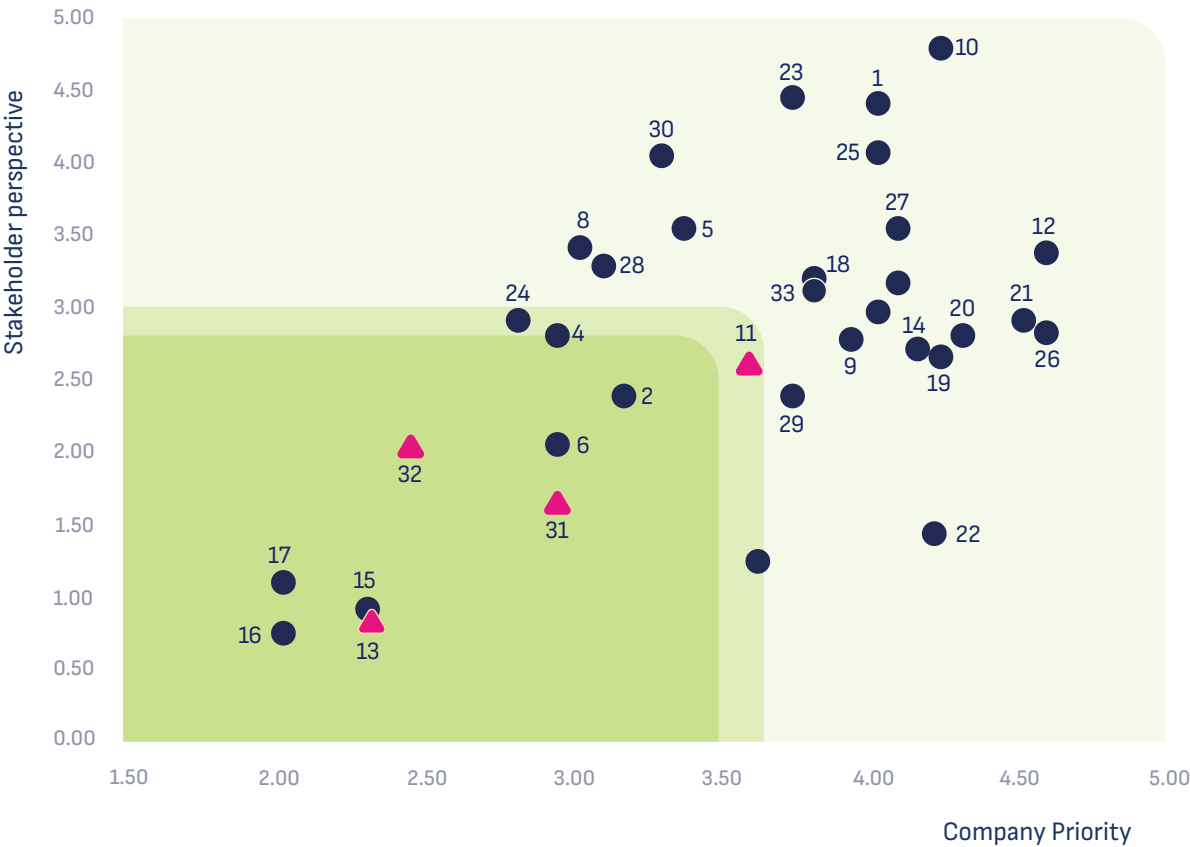
4 | Review

We verified compliance with GRI principles and alignment with ECOGAL's strategic sustainability objectives.

Financial Materiality

We assessed financial materiality using SASB Standards for the Real Estate Services and Professional & Commercial Services sectors. This analysis identified sustainability topics with a direct impact on financial performance: risks that may affect operational viability and opportunities that generate efficiency or competitive advantage.

Integrated Materiality Matrix



Temas materiales	10	Eficiencia operacional	9.0
	1	Experiencia del pasajero/cliente	8.4
	23	Impactos económicos indirectos	8.2
	25	Alianzas sociales/ambientales estratégicas	8.1
	12	Innovación y tecnología	7.9
	27	Generación de empleo	7.6
	21	Resguardo de la biodiversidad	7.4
	26	Prácticas laborales	7.4
	30	Capacitación y Desarrollo profesional	7.3
	7	Cumplimiento regulatorio	7.2
	20	Eficiencia energética	7.1
	3	Medidas de bioseguridad	7.0
	5	Información/Comunicación al pasajero	6.9
	18	Economía circular	6.9
	19	Uso sustentable del agua	6.9
	14	Gestión de las Emisiones de GEI	6.8
	9	Seguridad operativa	6.7
	8	Desempeño económico	6.4
	28	Salud y seguridad de colaboradores	6.4
	22	Tráfico de especies	4.0
Temas emergentes	33	Relación con autoridades	6.9
	11	Construcción e Infraestructura sostenible	6.2
	24	Apoyo comunidades	6.2
	29	Atracción y retención de talento	6.1
	4	Oportunidades de negocio con impacto	4.9
Temas no materiales	34	Gobierno corporativo	4.6
	2	Captación de pasajeros	5.5
	6	Cadena de suministro sostenible y/o local	5.0
	31	Diversidad e inclusión	4.6
	32	Ética y anticorrupción	4.4
	15	Control de ruido	3.2
	13	Ciberseguridad	3.2
	17	Riesgos de transición - cambio climático	3.1
	16	Riesgos físicos de cambio climático	2.7

Materialidad de impacto

- Temas materiales
- Temas emergentes
- Temas no materiales

Materialidad financiera

Todos los temas incluidos en la matriz se ejecutan, únicamente los temas materiales son gestionados proactivamente, proponiendo iniciativas para fomentar su desarrollo.



C. Contribution to the Sustainable Development Goals

Our sustainability strategy focuses on the SDGs where we can have the greatest impact, considering the nature of our business, our operations, and the different stakeholders we serve. These priority goals are aligned with the material topics that form the foundation of our strategy.



Contribution Details by SDG

SDG	Associated Material Topic	Key Indicators
3	OHS; Biosafety	0 fatal accidents; 61 medical evacuations 2023–2025
4	Training and development	14,891 hours of training (2023–2025); 60.17 hours per employee (2025)
5	Job creation; Labor practices	43% women; 72% women in middle management
6	Sustainable water use	5.3 ML consumed; 4.5 ML reused (85%)
7	Energy efficiency	289 MWh LUTRON; +252 GJ; 4.36 GWh saved
8	Labor practices; Employment	114 employees; 82% permanent contracts; 85% local employees
9	Infrastructure; Innovation	LEED Gold; SAP S/4HANA; Starlink Enterprise
10	Diversity and inclusion	Wage ratios close to 1.00; 4% employees with disabilities
12	Circular Economy	2,300 kg of recycled plastic; 3.8 tons of organic waste recovered
13	GHG Management	400 tCO ₂ e (2025); ACA 4+; 1,099 UN carbon credits (2023–2025)
14	Marine biodiversity	Wastewater reuse through the treatment plant (WWTP); controlled desalination brine discharge
15	Biodiversity; Wildlife trafficking	1,307 iguanas relocated (2023–2025); 800 native plants (2023–2025); Chain of Custody Protocol
17	Strategic alliances	+7 strategic partners



D. Contribution to the Principles of the UN Global Compact

Since 2018, ECOGAL has been a member of the United Nations Global Compact. Our operations are aligned with its 10 Principles, organized into four areas: Human Rights, Labor Standards, Environment, and Anti-Corruption. This commitment is not merely declarative: we integrate these principles into our policies, procedures, and management metrics.

Scope	Principle	How We Implement It	Key indicators 2025
Human Rights	1. Businesses should support and respect the protection of internationally proclaimed human rights	Corporate Code of Conduct Whistleblowing Channel Gender Committee	100% of employees covered by the Code of Conduct
	2. Make sure that they are not complicit in human rights abuses	Policy on the Prevention of Harassment, Discrimination, and Violence Transparent Selection Processes	114 employees 43% women 72% women in middle management
Estándares laborales	3. Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining	Corporate Code of Conduct Internal Work Regulations	Workforce growth of 28.1% (2019–2025)
	4. The elimination of all forms of forced and compulsory labor	OHS Regulations Purchasing Procedure Supplier Qualification	0 serious accidents 14,891 hours of training (2023–2025)
	5. The effective abolition of child labor	Transparent selection processes Age and documentation verification	No reported cases
	6. The elimination of discrimination in respect of employment and occupation	Policy on the Prevention of Harassment, Discrimination, and Violence Gender Committee	Volamos por la Igualdad Movement Core Team

Scope	Principle	How We Implement It	Key indicators 2025
Environment	7. Businesses should support a precautionary approach to environmental challenges	Environmental License and Environmental Management Plan Carbon Management Plan	Presented in sections on Eco-efficient Infrastructure and Operations
	8. Undertake initiatives to promote greater environmental responsibility	Transition to Net Zero ISO 14001:2015 Passenger Carbon Offsetting Program Combating wildlife trafficking	400 tCO ₂ e total 18% carbon footprint reduction vs. 2019 1,099 UN carbon credits offset (2023–2025) 76 tCO ₂ Carbon Click (2023–2025)
	9. Encourage the development and diffusion of environmentally friendly technologies	LEED Gold Renewable energy Biodigesters and composters LUTRON and Geo SCADA	252+ GJ solar 289 MWh saved – LUTRON 4.5 ML water reused (85%) 3.8 tons of organic waste managed
Anti-corruption	10. Businesses should work against corruption in all its forms, including extortion and bribery	CAAP Compliance and Integrity Purchasing Procedure Supplier Qualification	20% local suppliers (2025) USD 3.12M local purchases (2023–2025)



E. GRI Content Index

GRI Code	Indicator	Page
GRI 2-1	Organizational details	14–15
GRI 2-2	Entities included in the report	2–3
GRI 2-3	Reporting period, frequency and contact point	2–3
GRI 2-4	Restatements of information	2–3
GRI 2-5	External verification	2–3
GRI 2-6	Activities, value chain and other business relationships	14-15 / 50–51 / 79
GRI 2-7	Employees	24–35
GRI 2-9	Governance structure and composition	74–78
GRI 2-10	Nomination and selection of the highest governance body	74–75
GRI 2-11	Chair of the highest governance body	74–75
GRI 2-12	Role of the highest governance body in overseeing the management of impacts	76–77
GRI 2-13	Delegation of responsibility for managing impacts	76–77
GRI 2-14	Role of the highest governance body in sustainability reporting	2–3
GRI 2-15	Conflicts of interest	78
GRI 2-16	Communication of critical concerns	76
GRI 2-18	Evaluation of the performance of the highest governance body	75-76
GRI 2-19	Remuneration policies	80
GRI 2-20	Process to determine remuneration	80
GRI 2-21	Annual total compensation ratio	80

GRI 2-22	Statement on sustainable development strategy	6–9
GRI 2-23	Policy commitments	18–20
GRI 2-25	Processes to remediate negative impacts	80
GRI 2-26	Mechanisms for seeking advice and raising concerns	76–80
GRI 2-27	Compliance with laws and regulations	76–80
GRI 2-28	Membership associations	52–53
GRI 2-29	Approach to stakeholder engagement	76 / 20
GRI 3-1	Process to determine material topics	18–20 / 88–89
GRI 3-2	List of material topics	18–20 / 88–89
GRI 3-3	Management of material topics	Múltiples
GRI 201-1	Direct economic value generated and distributed	14–15
GRI 203-1	Infrastructure investments and services supported	50–51
GRI 203-2	Significant indirect economic impacts	50–51
GRI 204-1	Proportion of spending on local suppliers	50–51
GRI 205-1	Operations assessed for risks related to corruption	76
GRI 205-2	Communication and training about anti-corruption policies and procedures	76
GRI 205-3	Confirmed incidents of corruption and actions taken	74–76
GRI 206-1	Legal actions for anti-competitive behavior, anti-trust and monopoly practices	76
GRI 302-1	Energy consumption within the organization	60–61
GRI 302-3	Energy intensity	60–61
GRI 302-4	Reduction of energy consumption	60–61
GRI 303-1	Interactions with water as a shared resource	64–65
GRI 303-2	Management of water discharge-related impacts	64–65



GRI 303-3	Water withdrawal	64–65
GRI 303-4	Water discharge	64–65
GRI 303-5	Water consumption	64–65
GRI 304-1	Sites in or adjacent to protected areas	68–69
GRI 304-2	Significant impacts on biodiversity	68–71
GRI 304-3	Protected or restored habitats	68–71
GRI 304-4	IUCN Red List species and species on national conservation lists	68–71
GRI 305-1	Direct (Scope 1) GHG emissions	61–63
GRI 305-2	Energy indirect (Scope 2) GHG emissions	61–63
GRI 305-3	Other indirect (Scope 3) GHG emissions	61–63
GRI 305-4	GHG emissions intensity	62
GRI 305-5	Reduction of GHG emissions	61–63
GRI 305-6	Emissions of ozone-depleting substances (ODS)	63
GRI 305-7	Nitrogen oxides (NOx), sulfur oxides (SOx) and other significant air emissions	63
GRI 306-1	Waste generation and significant waste-related impacts	64–65
GRI 306-2	Management of waste-related impacts	64–65
GRI 306-3	Waste generated	64–65
GRI 306-4	Waste diverted from disposal	64–65
GRI 306-5	Waste directed to disposal	64–65
GRI 308-1	Suppliers screened using environmental criteria	50–51 / 78–79
GRI 401-1	New employee hires and employee turnover	24–27
GRI 401-2	Benefits for full-time employees	28
GRI 401-3	Parental leave	28
GRI 403-1	Occupational health and safety management system	29–32

GRI 403-2	Hazard identification, risk assessment and incident investigation	31
GRI 403-3	Occupational health services	29–33
GRI 403-4	Worker participation in occupational health and safety	29–33
GRI 403-5	Occupational health and safety training	32–33
GRI 403-6	Health promotion	34–35
GRI 403-7	Prevention and mitigation of occupational health and safety impacts	32–33
GRI 403-8	Workers covered by the occupational health and safety management system	29–30
GRI 403-9	Work-related injuries	29–30
GRI 403-10	Work-related ill health	34–35
GRI 404-1	Average training hours per employee	26–27
GRI 404-2	Employee skill development programs	26–27
GRI 404-3	Employees receiving performance reviews	26–27
GRI 405-1	Diversity of governance bodies and employees	24–26
GRI 405-2	Ratio of basic salary and remuneration of women to men	24–25
GRI 406-1	Incidents of discrimination and corrective actions taken	24–26
GRI 413-1	Operations with local community engagement	50–55
GRI 414-1	Suppliers screened using social criteria	50–51 / 78–79
GRI 416-1	Assessment of the health and safety impacts of products and services	38–47
GRI 416-2	Incidents of health and safety non-compliance	38–47
GRI 418-1	Complaints concerning data privacy	80–81
A01	Total passengers transported	41
A02	Aircraft movements	41
A05	GHG emissions per passenger	62
A09	Habitat area managed for biodiversity	68–71





Sustainability Report 2023 - 2025

This document was printed on sustainable
and environmentally responsible paper.





Aeropuerto Ecológico
GALÁPAGOS



Sustainability Report

2023 - 2025

www.ecogal.aero